

One of our key digital inclusion priorities is better infrastructure and access – ensuring everyone has the ability to connect to the internet and Go Online, plus has access to good broadband connectivity, digital devices loan schemes and free SIM card data gifting.

**NO ONE AND
NOWHERE LEFT
BEHIND**

Where to access Free Wi-Fi or Low-cost Broadband to Go Online

**Sunderland
City Council**

Wi-Fi, computers and internet access: Find out where you can access free Wi-Fi hotspots across our smart city.

Internet in my Home: If you are claiming eligible benefits, then you might be entitled to receive a reduced tariff on broadband. This webpage provides a list of broadband providers, along with information on the rate, contact details and a link directly to the internet providers' website for further information.

Household Support Fund: If you are financially struggling, information and advice is available, and you may be eligible to access the Household Support Fund.



National Databank: The National Databank provides free mobile data, texts and calls to people in need via Good Things Foundation's network of local community partners. Think of it like a food bank but for internet connectivity data! Use this link to find your local Data Bank, or learn how to become one.



Mobile and Broadband checker: Ofcom have produced a mobile and broadband availability checker. The checker is designed to help people find out about the availability of broadband and mobile services in a particular area, in order for you to access the information to make informed choices.

Where to access digital devices, WiFi and Face to Face support to Go Online

Sunderland Community Digital Health Hubs are funded by the UK Government, through the UK Shared Prosperity Fund to address digital exclusion. Each Hub offers free Wi-Fi, access to devices, face to face support, free mobile phone SIM cards, digital confidence and skills support, and much more. Your local Hub is listed below.

Coalfields Area

Easington Lane Community Access Point ([ELCAP](#)), Easington Lane
Lets Talk [HALO](#), Hetton Centre
Philadelphia Community and Cricket [Club](#), Philadelphia
[Space4](#), Houghton Front Street (*digital support opening soon*)
Shiney Advice and Resources Project ([ShARP](#)), Shiney Row

East Sunderland Area

[The Box](#) Youth and Community Project, Hall Farm, Doxford
[CHANCE](#) Community Help and Neighbourly Care for Everyone, East End
[Ryhope](#) Community Association, Ryhope
[St Michael's](#) Community Centre, Hill View

North Sunderland Area

[Downhill](#) Community Hub, Downhill
[North East](#) Sport, Monkwearmouth School, Fulwell
[Roker Life](#) at Roker United Reformed Church, Roker
[SARA](#) Southwick Altogether Raising Aspirations, Southwick
[Thompson Park](#) Community Centre, Southwick

Washington Area

[Building Blocks](#) Day Centre, Concord
[Mickey's Place](#) at St Michael's and All Angels Church, Sulgrave

West Sunderland

[Farringdon](#) Youth and Community Centre, Farringdon
[Grindon Church](#) Community Project, Grindon
[Kayll Road Library](#) Community Hub, Pallion
[Pallion Action](#) Group, Pallion
[Pennywell](#) Community Centre, Pennywell
[Youth Almighty](#) Project, Silksworth



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